



CALL IT OUT FIRST NATIONS RACISM REGISTER

FREQUENTLY ASKED QUESTIONS

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1. What is Call It Out?

The Call It Out First Nations Racism Register (**Call It Out**) was officially launched on 21 March 2022 to coincide with the International Day for the Elimination of Racial Discrimination.

Call It Out (callitout.com.au) is a register of all forms of racism and discrimination towards First Nations Peoples.

Call It Out is led by the Jumbunna Institute for Indigenous Education and Research (**Jumbunna Research**), in partnership with the National Justice Project (**NJP**). Together, we are exposing and resisting racism in Australia.

Call It Out was created to build an evidence base to combat the ongoing denial of the existence and negative impacts of racism on all aspects of Aboriginal and Torres Strait Islander people's lives, including social and emotional wellbeing.

Our purpose is to collect information on racism, including how it is experienced, how often it is occurring and the impact it is having on individuals and communities. This information will inform evidence-based research that enables us to report on racism and its impacts, inform anti-racism action, support the response of First Nations organisations and leaders and educate the wider community.

2. How can I make reports?

You can make reports to Call It Out using our mobile app (download for free on [App Store](#) and [Google Play](#)) or online [web app](#), and by completing and sending us the print, digital and Easy Read forms available for download on our [Resources](#) page. (See '[5. What if I can't or don't want to use the Call It Out mobile or web app?](#)' below)

Call It Out contains a series of questions covering the nature of the incident, details of where, when and who was involved and possible responses to racism. The questions include both multiple choice and free text answers. There are some minimum required questions, followed by optional questions. You can include as much or as little information as you like.

By calling out racism, you are contributing to a collective story and helping to expose and resist racism in Australia.

Print, digital and Easy Read forms are available for download at: <https://callitout.com.au/resources/>

For more information about using the app, see 'Using this app' via Settings in the Call It Out app or find more detailed instructions with screenshots at: <https://callitout.com.au/resources/>

3. Who can use Call It Out?

Anyone can use Call It Out to make reports of racism and discrimination towards Aboriginal and Torres Strait Islander Peoples, including First Nations people, bystanders and allies.

Calling out racism is everyone's responsibility, and the onus is not and should not rest on First Nations people and communities.





4. What can I make a report about?

All reports of racism and discrimination towards Aboriginal and Torres Strait Islander people and communities can be made to Call It Out.

Anything that you feel is unfair or unjust towards First Nations people based on race can be reported (e.g. interpersonal or structural bias, prejudice, or discrimination).

Reports can relate to current, historical or ongoing racism that occurs anywhere – including at an organisation or while interacting with a government service, in public or private, in the media or online.

After completing the initial required questions, you can provide as much or as little detail as you are comfortable with, and your report is saved as you go.

The register is ongoing – reports can be made at any time.

Print, digital and Easy Read forms are available for download at: <https://callitout.com.au/resources/>

For more information about using the app, see 'Using this app' via Settings in the Call It Out app or find more detailed instructions with screenshots at: <https://callitout.com.au/resources/>

5. What if I can't or don't want to use the Call It Out app?

If you want to make a report but you can't or don't want to use the mobile or web app, there are digital, print and Easy Read forms available for download on our [Resources](#) page.

- a) You can make a typed report electronically by completing the print version of the form on your computer and emailing it to info@callitout.com.au
- b) You can make a written report by printing and completing the digital version of the form and posting it to:
Jumbunna Research – Call It Out
UTS
PO Box 123
Gadigal Country Broadway NSW 2007
Australia
- c) We can take your report over the phone. Please call or email us to arrange a time (See ['6. What if I need help completing the form?'](#) below)

Print, digital and Easy Read forms are available for download at: <https://callitout.com.au/resources/>

By completing the form and returning it to us, we understand that you have read and agree to the terms set out in our [Privacy Policy](#).

For more information, please read our Privacy Policy: <https://callitout.com.au/privacy-policy/>





6. What if I need help completing the form?

If you need help completing the form, please contact us at (02) 9514 4454. If no one is available to take your call, please leave a message to let us know you need help and provide your name, your preferred contact details and the best time for us to call you back and we will do our best to accommodate your needs.

You can also email us at info@callitout.com.au.

For more contact information, visit: <https://callitout.com.au/contact-us/>

7. What will happen to my report? Who will be able to see my report?

Your reports and information are collected and held securely by Jumbunna Research and only our researchers and the project team will have access to this information.

Your reports are analysed by Jumbunna Research to inform [annual reports](#) and other published research, materials and reporting of racism to help raise awareness and drive systematic change.

Any findings that we publish or report on from your experience will never personally identify you and will include only general information about the incident, with details such as names, places, organisations and individual characteristics removed.

We want Call It Out to be genuinely beneficial to community organisations and Aboriginal and Torres Strait Islander Peoples and we respect Indigenous Data Sovereignty.

If other community advocates or organisations request information collected from Call It Out, we will determine on a case-by-case basis whether it is appropriate to share information with them – depending on who they are and how and what they want to use the data for.

If we do share any information, it will never include your personal information and any details that could potentially identify you or anyone else will be removed from your report.

For more information about what happens to your report, please read our Privacy Policy: <https://callitout.com.au/privacy-policy/>

8. Who will be able to access my personal information? How will you protect my personal information?

Only our researchers and the project team will have access to your individual reports and your personal information. We are bound by confidentiality obligations in dealing with your information and no information that identifies you will ever be published in public reporting or shared.

Your information will be securely stored on databases that are password protected and with strict access controls.

Your name and email address or phone number will not be stored with the information about your experience that you report to Call It Out.



You can contact Jumbunna Research at any time if you change your mind about any information you have provided to Call It Out.

For more information about how we will use your personal information, please read our Privacy Policy: <https://callitout.com.au/privacy-policy/>

9. Will you ‘name and shame’ or publish a list of people who are named in reports as perpetrators and offenders of racism?

No.

Information from the register will never be used to identify a person, this includes any individuals accused of racism.

We want to drive recognition and action while at the same time ensuring individual privacy is protected.

We may, however, identify information about institutions and organisations in order to drive systemic change as long as there is no risk that an individual person can be identified as a result.

For more information, please read our Privacy Policy: <https://callitout.com.au/privacy-policy/>

10. What does the map show and why?

The [Call it Out map](#) shows the general area (based on suburb and postcode) where reported incidents occur. Because this question is optional, not all incidents reported on the register will be shown on map.

By asking about the location where the incident occurred and pinning these locations on our map, we are hoping to identify areas where racism and discrimination against First Nations people occurs most frequently. This information can be used to track trends and help drive targeted change by generating locally based evidence for local advocates about the nature and extent of racism and discrimination First Nations people face in their communities.

11. Why is Call It Out for racism and discrimination directed at and experienced by First Nations peoples only?

Racism is an endemic problem in Australia that disproportionately impacts First Nations people. However, the true extent remains largely unseen and unheard by the Australian public. While communities and advocates know first-hand how pervasive and harmful racism is, the broader population continues to refuse to acknowledge this.

Racial prejudices and stereotypes exist across our justice, health, political, economic and social systems. Call it Out was created to allow First Nations people to drive the recognition and action that is needed to highlight First Nations peoples’ day-to-day experiences of racism in all its forms, to raise awareness of its prevalence throughout Australia and ultimately to create structural change to address it.



12. How is Call It Out different from other complaints and reporting process?

Call it Out is an Indigenous-controlled and independent online platform that is distinct from traditional complaints and legal processes.

Call it Out was created to help break down barriers which often stop people from making a report, such as the narrow interpretations of anti-discrimination laws and direct engagement with individuals, institutions and systems that have historically and continue to create and reinforce power imbalances resulting in the continuing oppression of First Nations Peoples.

Call It Out provides a mechanism to report racism and discrimination towards First Nations people, without limitation.

Call It Out does not involve itself in individual matters, provide individual advocacy or responses to reports made and is not a formal complaint process. (See '[13. How does this register interact with other formal complaints processes?](#)' below)

13. How does this register interact with other formal complaints processes?

Call It Out is not replacing any formal complaints process in Australia. The register is a separate, simple tool for reporting experiences of racism and discrimination toward First Nations People.

We see Call It Out as a long-term project that can impact public policy into the future with the ultimate goal of addressing racism and discrimination towards First Nations Peoples in this country.

14. Who are Jumbunna Research and NJP?

Call It Out is led by the Jumbunna Institute for Indigenous Education and Research, in collaboration with the National Justice Project.

[Jumbunna Research](#) operates throughout Australia and prides itself on frank and fearless research and advocacy driven by the Indigenous communities it serves.

[NJP](#) is a proudly independent not-for-profit human rights legal and civil rights service dedicated to eradicating systemic discrimination.

For more information visit: <https://callitout.com.au/about-us/>

15. Where can I find more information about racism and discrimination?

For links to other reporting tools and more information about racism and discrimination, please visit our website.

See our Resources page: <https://callitout.com.au/resources/>



ACKNOWLEDGEMENT OF FIRST NATIONS SOVEREIGNTY & CUSTODIANSHIP

We acknowledge the sovereignty of all First Nations people and particularly those who have fought against racism who we seek to honour by continuing this work. Jumbunna Research and NJP are located on the stolen lands of the Gadigal people of the Eora Nation and we pay our respects to Elders and descendants, past, present and future.

CREDITS

Artwork: 'Guurramali' by Kirsten Gray. Kirsten is a Muruwari/Yuwalaraay woman, mother, artist, and advocate.

See Yuluwirribaa: <https://yuluwirribaa.myshopify.com/>

Call It Out follows in the footsteps of Jewish and Muslim groups who collect and report on anti-Semitic and Islamophobic incidents. We thank those communities for their support in developing this register.