



CALL IT OUT FAQ

1. WHAT IS CALL IT OUT?

'Call it Out' is an online register containing a series of questions designed to capture experiences or incidents of all forms of racism and discrimination towards First Nations People in Australia.

2. WHO CAN USE THIS REGISTER?

Anyone who experiences or witnesses racism or discrimination against First Nations people can call out racism by completing the First Nations racism register reporting tool.

3. WHAT CAN I MAKE A REPORT ABOUT?

You can make a report about any experience of racism or discrimination against you or another First Nations person. Experiences may include:

- [Race hate](#)
- Hate speech or comments
- [Institutional or structural/systemic](#) discrimination based on race
- [Vilification](#)
- [Bias or prejudice](#)
- [Stereotyping](#)
- Any other experience.

4. WHAT IF I CAN'T OR DON'T WANT TO COMPLETE THE REGISTER ONLINE?

There are a couple of options available if you can't or don't want to complete the register online:

- a) You can make a report electronically by completing the [Microsoft Word version](#) of the form
- b) You can make a written report by printing and completing the [PDF version](#) of the racism register form

Completed forms can be sent to us:

Via email: info@callitout.com.au

Via post: Jumbunna Research Institute
UTS
PO Box 123
Broadway NSW 2007
Australia

Copies of these forms are available for download on our website's 'Resources' page:

<https://callitout.com.au/resources/>

Our contact details are available on our website's 'Contact Us' page: <https://callitout.com.au/contact-us/>



5. WHAT IF I NEED HELP COMPLETING THE REGISTER?

If you need help completing the form, you can call us on [\(02\) 9514 4454](tel:0295144454). If no one is available to take your call please leave a message to let us know you need help completing the racism register form. Please provide your name, your preferred contact details and the best time for us to call you back and we will do our best to accommodate your needs.

You can also email us at info@callitout.com.au.

Copies of the downloadable racism register forms are also available on our website via the 'Resources' page: <https://callitout.com.au/resources/>

Our contact details are available on our website's 'Contact Us' page: <https://callitout.com.au/contact-us/>

6. WHAT WILL HAPPEN TO MY REPORT? WHO WILL BE ABLE TO SEE MY REPORT?

The reports are collected and held securely by the Jumbunna Institute for Indigenous Education and Research (Jumbunna Research). Throughout the year, Jumbunna Research will review the reports and analyse them for patterns. Any findings that we publish or report on from your experience will never personally identify you. The findings may also be published in other ways to raise awareness and drive systemic change (for example in statistical reports, research, advocacy reports and academic publications).

If other social justice advocates or organisations request data about First Nations experiences of racism and discrimination, we will determine if it is appropriate to share this information with them. If we do share any information, it will never include your personal information and any details that could potentially identify you or anyone else will be removed from your report.

For more information about how we will use your personal information, please read our Privacy Policy. A copy of our Privacy Policy is available for you to read and download on our website's 'Resources' page or via the following link: <https://callitout.com.au/privacy-policy/>

7. WHO WILL BE ABLE TO ACCESS MY PERSONAL INFORMATION? HOW WILL YOU PROTECT MY PERSONAL INFORMATION?

Only our researchers will have access to your individual reports and your personal information. Our researchers are bound by confidentiality obligations in dealing with your information and no information that identifies you will ever be published in public reporting.

Your information will be securely stored on databases that are password protected and with strict access controls. Your survey responses will be coded and stored separately to your identifiable (personal) information so that your report cannot be linked to your personal information.

You can also contact the Research Unit at Jumbunna if you change your mind about any information you have provided to the register.

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8. WILL YOU 'NAME AND SHAME' OR PUBLISH A LIST OF PEOPLE WHO ARE NAMED IN REPORTS AS PERPETRATORS AND OFFENDERS OF RACISM?

No.

Information from the register will never be used to identify a person, this includes any individuals accused of racism.

We want to drive recognition and action while at the same time ensuring individual privacy is protected. We may, however, identify information about institutions and organisations in order to drive systemic change as long as there is no risk that an individual person can be identified as a result.

9. WHEN WILL REPORTS BE PUBLISHED?

Once a year Jumbunna Research will publish the results in an annual report. We expect to publish the first 'Call it Out' Annual Report in mid-late 2023.

If you would like to receive updates, you can subscribe by completing the short online form at the bottom of our website's 'Contact Us' page and clicking 'subscribe': <https://callitout.com.au/contact-us/>

10. WHAT DOES THE MAP SHOW AND WHY?

The '[Call it Out' Map](#) shows the general area (based on suburb and postcode) where the reported incident occurred. Because this question is optional, not all incidents reported on the register will be shown on map.

By asking about the location where the incident occurred and pinning these locations on our map, we are hoping to identify areas where racism and discrimination against First Nations people occurs most frequently. This information can be used to track trends and help drive targeted change by informing local advocates about the extent of racism and discrimination First Nations people face in their communities.

11. WHY IS THIS REGISTER FOCUSED ON RACISM TOWARDS FIRST NATIONS PEOPLE ONLY?

Racism and discrimination disproportionately impact First Nations Peoples in Australia, but the true nature and extent of racism and discrimination First Nations people experience daily remains largely unseen and unheard by the Australian public.

Racial prejudices and stereotypes exist across our justice, health, political, economic and social systems. 'Call it Out' was created to allow First Nations people to drive the recognition and action that is needed to highlight First Nations peoples' day-to-day experiences of racism in all its forms, to raise awareness of its prevalence throughout Australia and ultimately to create structural change.

12. HOW IS THIS REGISTER DIFFERENT TO OTHER COMPLAINTS PROCESSES?

'Call it Out' is a separate, simple, Indigenous-controlled and independent online platform, distinct from traditional complaints and legal processes. 'Call it Out' was created to help break down barriers which often stop people from making a report, such as the narrow interpretations of anti-discrimination laws and direct engagement with individuals, institutions and systems that have



historically and continue to create and reinforce power imbalances resulting in the continuing oppression of First Nations Peoples.

‘Call it Out’ provides a mechanism to report racism and discrimination towards First Nations people, without limitation. It also gives people who witness racism an opportunity to be an ‘upstander’ than a bystander.

Our purpose is to collect information on racism, including how it is experienced, how often it is occurring and the impact it is having on individuals and communities. This information will inform evidence-based research that enables us to report on racism and its impacts, inform anti-racism action, support the response of First Nations organisations and leaders and educate the wider community.

13. HOW DOES THIS REGISTER INTERACT WITH OTHER FORMAL COMPLAINTS PROCESSES?

‘Call It Out’ is not replacing any formal complaints process in Australia. The register is a separate, simple tool for reporting experiences of racism and discrimination toward First Nations People.

We see ‘Call it Out’ as a long-term project that can impact public policy into the future with the ultimate goal of ending racism and discrimination towards First Nations Peoples in this country.

14. WHO ARE ‘JUMBUNNA RESEARCH’ AND ‘THE NJP’ AND WHAT ARE THEIR ROLES?

The [Jumbunna Institute for Indigenous Education and Research](#) (Jumbunna Research) is based at the University of Technology (UTS) in Sydney. They aim to produce the highest quality research on Indigenous legal and policy issues and to support and develop highly skilled Indigenous researchers.

Jumbunna Research will collect and analyse the reports made to the register to inform evidence-based publicly available annual reports outlining the frequency and nature of reported incidents of racism towards First Nations Peoples in Australia and to assist First Nations organisations and advocates to continue the fight against racism.

The [National Justice Project](#) (NJP) is a civil rights organisation dedicated to tackling systemic injustice and racism. Our goal is to create a more equitable society and fairer societal systems for First Nations peoples and others in need. The NJP is co-located with Jumbunna Research at UTS. Together, NJP and Jumbunna Research created ‘Call it Out’ and NJP will continue to provide ongoing administrative support to the project.

15. WHERE CAN I FIND MORE INFORMATION ABOUT RACISM AND DISCRIMINATION?

- Australian Human Rights Commission’s (AHRC) Racism - Definitions of key terms
https://humanrights.gov.au/sites/default/files/ahrc_sr_2021_4_keyterms_a4_r2_0.pdf
- Racial Equity Tools - Definitions (US): <https://www.racialequitytools.org/glossary>
- Family Matters Report (2021): <https://www.familymatters.org.au/wp-content/uploads/2021/12/FamilyMattersReport2021.pdf>
- The Guardian’s Indigenous Deaths in Custody Database 2008-2021:
<https://www.theguardian.com/australia-news/ng-interactive/2018/aug/28/deaths-inside-indigenous-australian-deaths-in-custody>



- Chelsea Watego in The Conversation: <https://theconversation.com/we-just-black-matter-australias-indifference-to-aboriginal-lives-and-land-85168>
- Partnerships for Justice in Health and LOWITJA Institute's Discussion Paper (2021): https://www.lowitja.org.au/content/Image/Lowitja_PJH_170521_D10.pdf
- JCU's Indigenous Legal Needs Project: <https://www.jcu.edu.au/indigenous-legal-needs-project>
- Amnesty International's Australia Human Rights Barometer (2021): <https://www.amnesty.org.au/amnesty-international-australia-human-rights-barometer-report-2021/>
- Reconciliation Australia's Australian Reconciliation Barometer (2020): https://www.reconciliation.org.au/wp-content/uploads/2021/02/Australian_Reconciliation_Barometer_2020_Full-Report_web.pdf
- IndigenousX: <https://indigenousx.com.au/newsfeed/>
- AHRC's 2019-20 Complaint Statistics Report: https://humanrights.gov.au/sites/default/files/2020-10/AHRC_AR_2019-20_Complaint_Stats_FINAL.pdf
- AHRC's Wiyi Yani U Thangani Report (2020): <https://humanrights.gov.au/our-work/aboriginal-and-torres-strait-islander-social-justice/publications/wiyi-yani-u-thangani>
- Australian Law Reform Commission's Pathways to Justice Report: <https://www.alrc.gov.au/publication/pathways-to-justice-inquiry-into-the-incarceration-rate-of-aboriginal-and-torres-strait-islander-peoples-alrc-report-133/>
- The Partnership for Justice in Health: <https://www.p4jh.org.au/>

More information on where to get help and other resources can be found on our website's 'Resources' page: <https://callitout.com.au/resources/>